



**INCOMING TOUR OPERATOR  
AND DESTINATION  
MANAGEMENT COMPANY  
BASED IN POLAND AND ITALY**

# Eastern Europe Italy 2022

**GUIDED TOURS & TAILOR MADE TRIPS  
GUARANTEED DEPARTURES  
GROUP TRAVEL  
BUSINESS TRAVEL  
EDUCATIONAL TRAVEL**

**sostravel**  
tour operator

[www.sostravelagency.co.uk](http://www.sostravelagency.co.uk)



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# **SOS TRAVEL** TO EASE THE STRESS

## SPECIALIZED IN CITY BREAKS AND GUIDED TOURS ACROSS EUROPE AND RUSSIA

We are a customer-oriented travel agency, based in Poland and Italy, with offices in Krakow and Rome. We provide integrated solutions for accommodation and ground services in barely any destination of Europe, with a special focus on Poland.

In our catalogue and website ([www.sostravelagency.co.uk](http://www.sostravelagency.co.uk)) you can find a complete and various offer of travel, city breaks and guided tour to the main European cities.

We are specialized in providing good value, quality holidays alongside excellent customer service, that's why our professional team is made up by experienced tour organizers, young, trained guides, and newly built tour buses.

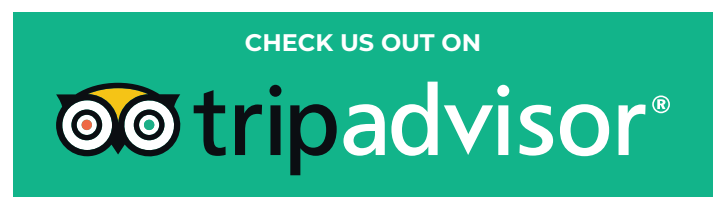
**SOS Travel grows and conquers new markets, new destinations, new customers. Get in touch with us!**

In 2022, departures to all destinations were increased: group tours and city breaks. On our

catalogue you will find guaranteed weekly departures and you can rely on our assistance 24 hours a day, 7 days a week. Incentive groups are also growing, thanks to our style of direct participation, our experience and attention to every detail.

Organize your tour with us: pilgrimage, leisure and incentive groups, individual travel, educational trips for schools. Start now by choosing your favorite trip and contact an operator: our team will be happy to help you!

You can find us at the main sectoral touristic fairs like: WTM in London (UK), BIT in Milan (Italy), TTG in Rimini (Italy), TT in Warsaw (Poland), and Travel & Adventure Show in Los Angeles (USA).



## **OUR ACHIEVEMENTS IN 2019 (PRE COVID 19)...**

- ✓ Over 300 guaranteed city breaks in Krakow and Warsaw during the year
- ✓ Fully organized summer guided tours on guaranteed departures
- ✓ Agreement and exclusive deals with Travelers and Recreational Clubs
- ✓ Sectoral Tourism Fairs: Rimini TTG and Milan BIT (Italy); WTM in London (UK); TT in Warsaw (Poland)
- ✓ Corporate and Business Travel catalogue available
- ✓ Over 4000 customers during the summer season
- ✓ New multilingual website and launch on foreign markets

## **...AND PLANS FOR 2022**

- Confirmed guaranteed departures for city breaks in Europe
- Holocaust Memorial Journeys available for Tour Operators
- Projects with local associations for culinary tours in Krakow
- Tailor-made and special-theme tours
- SOS Travel in the trade market: workshops in European cities

**EVERY WEEKEND**

## DEPARTURE

Breakfast at the hotel and transfer to the airport





4 NIGHTS

POLAND



# BEST 5-DAY EXPERIENCE POLAND ESSENTIAL TOUR

EVERY WEEKEND

OUT TO DISCOVERING POLAND. WE OFFER A GUIDED TOUR OF THE CAPITAL CITY, WARSAW (1 NIGHT), AND THE CHARMING KRAKOW (3 NIGHTS), INCLUDING A TRIP TO AUSCHWITZ CONCENTRATION CAMP WITH WITH AN ENGLISH-SPEAKING GUIDE.

Day 1

## ARRIVAL

Departure from the chosen airport, arrival to Krakow and private transfer to the Hotel. Accommodation in a 3\* hotel in the historical center (Maksymilian Hotel, Alexander Hotel or similar). Free time to explore the city.

**OPTIONAL:** welcome dinner with traditional Polish dishes. € 20/ £ 18 per person.

Day 2

## KRAKOW

Breakfast at the hotel, and English-speaking guided tour. Morning tour: visit the historical centre, the typical narrow lanes of the old town, and the University District. Have a tour of the Wawel Hill and the Royal Palace. Traditional lunch. Afternoon tour: take a walk in the Jewish District Kazimierz, and the alleys from Schindler's List movie and see the main synagogues of the Jewish community in Poland. Back to the hotel.

Day 3

## AUSCHWITZ

Breakfast at the hotel and guided tour of the Auschwitz-Birkenau Concentration Camp. Start off with a documentary about the 1945 Liberation from the Nazis, then explore the imprisonment blocks, gas rooms and crematory ovens. Quick break. Continue to Brzezinka for the hut prisons, watch towers and the famous railway platform where Hebrews were selected upon arrival. Back to the hotel and free time.

**OPTIONAL:** excursion to Wieliczka salt mines with an English-speaking guide. Price: € 45 / £ 40 per person.

Day 4

## WARSAW

Breakfast at the hotel, check out and transfer to the train station. Fast train ride to Warsaw and check-in at a central 4\* Hotel (Novotel


Centrum, Mercure Grand Hotel, or similar). English-speaking guided tour of Warsaw, including the Palace of Culture and Science, the Old Town and the Castle Square. Back to the Hotel and free time.

Day 5

## DEPARTURE

Breakfast at the hotel, free time to explore the city and transfer to the airport.

## TRAVELLERS' OPINION



"ThHsAÖÖ rAsG G mG dAÖAbG thG ÄG rG GtÄG l ÄÖG G rÖnÖrG Ä G bÖÖ tÄPÖIG Öd.ÄWG ÄhG Ök thG ÄG lpfÖ lÄÖ HdG sÄÖrÄhG HrÄ G vG HIG bHfHtl ÄÖÄG spÖÖdHÖg tÖÖÖ rÄG G dsÄÖ rHÖgÄhG ÄÖÖ r."

Mary and Jack

Price per person (flight ticket excluded). Every weekend from April to October 2022			
number of nights	double room	triple room	single room
4 nights	€ 424 / £ 386	€ 414 / £ 376	€ 514 / £ 468
Price per person (flight ticket excluded). Every weekend: January - March / November - December 2022.			
4 nights	€ 382 / £ 348	€ 370 / £ 336	€ 482 / £ 438
Reductions/Surcharges Children 2 – 12 years old: -€ 92 / -£ 84			

### THE TRIP INCLUDES

Transfer to/from the airport, 3 nights in a central 3\* hotel with breakfast in Krakow, and 1 night in a 4\*hotel with breakfast in Warsaw, English speaking guide, tour of Krakow, and typical lunch, tour of the Auschwitz-Birkenau Camp, tour of Warsaw, medical and baggage insurance, travel documents by e-mail.

### THE TRIP DOESN'T INCLUDE

Flight to Krakow, everything missing from the upper list, tips and personal expenses.

## MUST DO IN KRAKOW



PRICE: € 40 / £ 36

## AUSCHWITZ-BIRKENAU GUIDED TOUR

Our guide will take you on a historical path inside the Auschwitz concentration camp. See where the Holocaust took place and learn more about some of the worst crimes in world history. Touch with hand the atrocity of the German Third Reich. Transfer to/from Krakow, entrance ticket and English-speaking guide included. Guided tours every week. Duration: 6 hours.



PRICE: € 45 / £ 40

## WIELICZKA SALT MINE TOURIST ROUTE

As one of the oldest mines in the world, Wieliczka salt mine is a UNESCO world heritage site, and the most visited tourist attraction in Krakow. After seven centuries of exploitation, it has now been transformed into a mysterious and unique underground city. Transfer to/from Krakow, entrance ticket and English-speaking guide included. Guided tours every week. Duration: 4 hours.

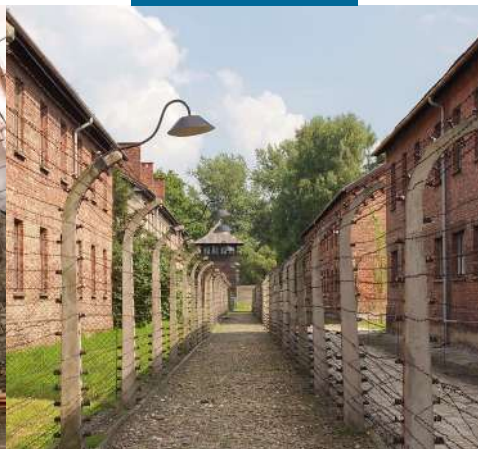


PRICE: € 40 / £ 36

## GRAND TOUR OF KRAKOW AND TRADITIONAL LUNCH

In this tour you'll be able to see all the main attractions of the city: the old town and the Jewish quarter; the Church of the Blessed Virgin Mary; climb up Wawel Hill and see the beautiful Cathedral. You'll enjoy a delicious traditional polish lunch as well. Transfer and English-speaking guide included. Duration: 7 hours.





## MUST DO IN KRAKOW



PRICE: € 115 / £ 104

## BEST DEAL: THREE EXCURSIONS IN 2 DAYS

Take advantage of our Best Deal and choose the best of Krakow for the lowest price. Two days to visit the city, including the **Grand tour of Krakow** and traditional lunch, the **Auschwitz - Birkenau guided tour** and **Wieliczka salt mine tour**. English-speaking guide and all transfers are always included.

PRICE: € 70 / £ 64  
(min. 4 persons)

## ZAKOPANE AND THE TATRA MOUNTAINS

A unique day trip to Zakopane, the country's most famous winter town, to discover the stunning views over the Tatra Mountains. The whole area of the Polish Tatra National Park is a UNESCO Biosphere Reserve. Transfer to/from Krakow, and English-speaking guide included. Optional: rafting on the Dunajec River (additional 15€ to pay on the spot). Duration: 9 hours.

PRICE: € 70 / £ 64  
(min. 4 persons)

## CZESTOCHOWA AND THE BLACK MADONNA

Discover Czestochowa, the spiritual centre of Poland. The city of Silesia is famous with pilgrims who wish to see where the exceptional icon of the Black Madonna was found: the Pauline Monastery. You'll also see the Museum of Solidarity, the Treasure of the Paulines and the Holy Chapel. Transfer to/from Krakow, and English-speaking guide included. Duration: 8 hours.





6/7 NIGHTS

EUROPE



# SPECIAL TOUR THE CITIES OF EASTERN ROYALS

MIX AND MATCH YOUR TOUR AND EXPLORE CHARMING EASTERN EUROPE: DISCOVER THE MAGIC IN PRAGUE, ROMANCE IN KRAKOW AND BEAUTY IN BUDAPEST.

Day 1

## ARRIVAL

Departure from the chosen airport, arrival to Prague and private transfer to the Hotel. Accommodation in a central 4\* Hotel. Free time to explore the city.

Day 2

## PRAGUE

Breakfast at the hotel, and guided tour in English. Morning tour: First Courtyard of Prague Castle; St. Vitus Cathedral; Charles Bridge (one of the most stunning in the world); City Center; Astronomical Clock and the Old Town Square; and the symbol of the city, The Church of Our Lady Before the Tyn. Free time for lunch and in the afternoon.

Day 3

## PRAGUE

Breakfast at the Hotel, and historical paths tour in English. Morning tour: Wenceslas Square; walk through Na Prikope street to the Powder Tower and the Municipal House; the Estates Theatre (which hosted Wolfgang Amadeus Mozart); Parizska street and the former Jewish Ghetto. Cruise and on-board buffet lunch. Free time.

Day 4

## KRAKOW

Breakfast at the hotel, transfer to Krakow by train (6h). Check-in at a central 3\* Hotel and free time.

**OPTIONAL:** welcome dinner with traditional Polish dishes. Price: €20/ £ 18 per person.

Day 5

## KRAKOW

Breakfast at the Hotel, and English guided tour. Morning tour: Market Square; University District; Wawel Hill and the

Royal Castle. Lunch at the restaurant (included) Afternoon Tour: Kazimierz , the Jewish Quarter Back to the Hotel

**OPTIONAL:** excursion to Wieliczka salt mines with an English-speaking guide. Price: € 45 / £ 40 per person.

Day 6

## AUSCHWITZ

Breakfast at the hotel, and transfer to Auschwitz Concentration Camp. Explore the imprisonment blocks, gas rooms and crematory ovens, walk through the main gate watch towers and see the famous railway platform where Jews were selected upon arrival. Back to the Hotel and free time for dinner.

Day 7

## DEPARTURE

Breakfast at the Hotel and airport transfer.





# TRIP EXTENSION TO WARSAW

Day 7

## TRANSFER TO WARSAW

Breakfast at the Hotel and transfer to Warsaw by train.  
Accommodation in a central 4\* Hotel close to the train station.  
During the three-hour tour you'll visit the city centre, the Palace of Culture and Science, the Castle square and the Old Town.  
Back to the hotel and free time for dinner.

Day 8

## DEPARTURE

Breakfast at the Hotel and airport transfer.

### TRAVELLERS' OPINION



"DẰẰ wG sẰ sO G hẰ G Ằ grG G tẰ  
OppoOtO Oti ẰOẰ G ẰOthẰ HtH G s.Ằ  
KrG kOwẰ OđẰR G gO G Ằ rG ẰvOẰ  
bG G O tH O LẰ G dH G vG LẰ G pH G l s  
H O Ằ h H G h Ằ v G Ằ O t Ằ O Ằ xpl O r G  
th G Ằ r H G h G st Ằ h H st O r l Ằ Ằ O d Ằ  
tr G d H t H O Ằ Ằ V O Ằ O d G r O L Ằ O t H d G l ."

Sophie, Cathy and Juliet

Price per person (flight ticket excluded)			
number of nights	double room	triple room	single room
6 nights	€ 550 / £ 499	€ 520 / £ 472	€ 720 / £ 654
7 nights	€ 698 / £ 634	€ 658 / £ 598	€ 886 / £ 804
Reductions/Surcharges			
Children 2 -12 years old: -€ 160 / -£ 145			
THE TRIP INCLUDES			
To/from airport transfer, Hotel category according to the chosen option, English-speaking guided tours, medical and baggage insurance.			
THE TRIP DOESN'T INCLUDE:			
Flight ticket; food and beverage; tips; ; transfer to Warsaw's and from Budapest' train station; everything missing from the upper section.			

## OPTION 2: BUDAPEST

Day 4

## TRANSFER TO BUDAPEST

Breakfast at the Hotel and transfer to Budapest by bud (7h).  
Direct airplane transfer from Prague to Budapest upon request.

Day 5

## BUDAPEST

Breakfast at the hotel and guided tour of Budapest. The tour includes the main attractions of Buda and Pest (the districts on the two banks of the River): Heroes' Square; Vaydahunyad Castle; Széchenyi Thermal Baths; Asdrassy Road; the Opera Theatre; the Synagogue on Dohány Road; St. Stephan's Basilica; the Parliament Buildings; the Castle Hill and Mathias Church; the Fisherman's Bastion; Gellert Hill and the Citadella. The tour ends in the city center and you'll have some more free time to explore the rest of the city.



**OPTIONAL:** English-speaking guided tour of the Parliament of Budapest. Price: € 20 / £ 18 per person.

Day 6

## BUDAPEST - MARGARET ISLAND

Breakfast at the Hotel and free time. Following, a cruise on the Danube and excursion to Margaret Island. The cruise will last about 2 hours: you'll enjoy an on-board happy-hour including two drinks drifting on the Danube and listening to the audio-guide describing the landscape around you; then have a guided tour of the Island, main green area of the city. End of tour and free time for dinner.

Day 7

## DEPARTURE

Breakfast at the Hotel and airport transfer.

### DEPARTURES WITH DIRECT FLIGHTS FROM THE MAIN AIRPORTS

Price per person (flight ticket excluded)			
Every week from April to October 2022			
number of nights	double room	triple room	single room
6 nights	€ 508 / £ 462	€ 462 / £ 420	€ 690 / £ 628
Reductions/Surcharges			
Children 2 -12 years old: -€ 160 / -£ 145			
THE TRIP INCLUDES			
To/from airport transfer, Prague to Budapest train transfer, accommodation in a central 4* Hotel in Prague and Budapest (3 nights each), English-speaking guided tour of the attractions, medical and baggage insurance.			
THE TRIP DOESN'T INCLUDE			
Flight ticket, transfer to Prague's and from Budapest' train station, everything missing from the upper section.			





# THE WONDERS OF ROME

ROME IS A BREATH-TAKING CITY, WE WILL LET YOU EXPERIENCE THE CENTURIES-OLD HISTORY OF THE ETERNAL CITY, WITH ITS MONUMENTS, STREETS, SQUARES AND COUNTLESS WORKS OF ART. A JOURNEY FROM IMPERIAL ROME TO THE RENAISSANCE, PASSING THROUGH THE MOST SIGNIFICANT PLACES OF CHRISTIANITY. OPTIONAL EXTENSION TO THE ROMAN CASTLES.

## Day 1

### ARRIVAL

Arrival in Rome, optional transfer from the airport or station to your hotel. Accommodation in a 4 \* hotel in the city center. Afternoon at leisure for individual visits, overnight stay.

**OPTIONAL:** dinner in a characteristic restaurant in the ancient Trastevere district. Price: € 25 per person.

## Day 2

### COLOSSEUM

#### – HISTORICAL CENTER

Breakfast at the hotel, meet with the guide for the visit of the largest archaeological area in the world. We will begin our tour from the Flavian Amphitheater, better known as the Colosseum, it is one of the most visited monuments ever, an icon of the Capital city. We continue to the Imperial Forums, a series of monuments and archaeological remains that were once the stage of political and social life. Free time for lunch, not included. In the afternoon we will move to the heart of the historic center with a visit to the main Renaissance squares and fountains of Rome, Piazza di Spagna, with its Fontana della Barcaccia, Piazza di Trevi, with the most famous Fountain, and Piazza Colonna. After a short stop, we will visit Piazza della Rotonda, with its splendid Renaissance fountain and the Pantheon, built by Emperor Hadrian in the second century A.D., still one of the most mysterious monuments in the world. We will end the tour in the famous Piazza Navona with the magnificent Fountain of the Four Rivers, sculptured by Bernini. End of the tour and return to the hotel individually, overnight stay.

## Day 3

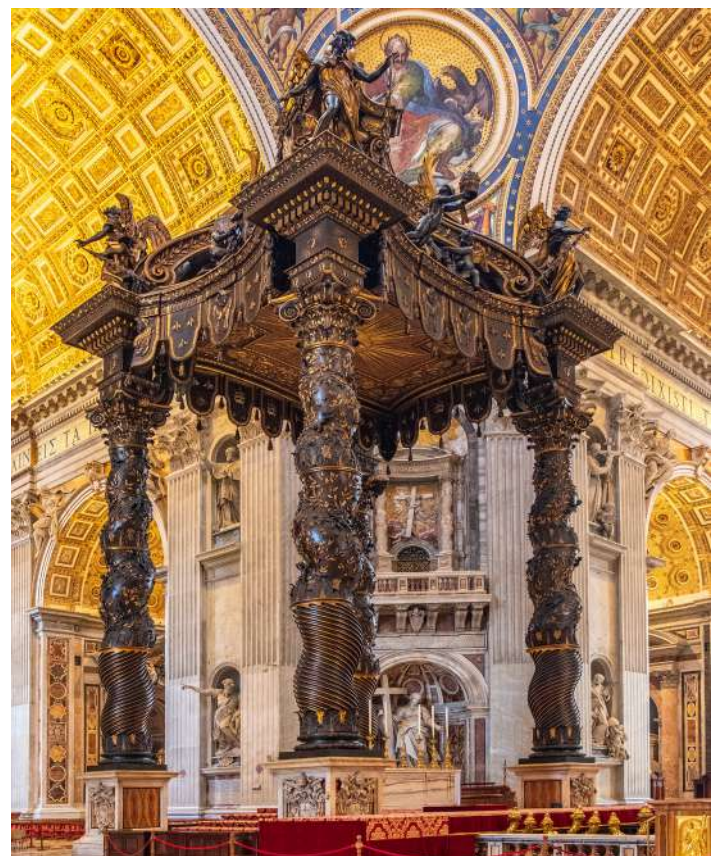
### PAPAL BASILICAS

Breakfast at the hotel, meet with the guide for the four Papal Basilicas tour and their masterpieces. The first Basilica will be the Basilica of St. Peter, built between 1506 and 1626, followed by a visit to St. John in Lateran, the ancient seat of the papacy, then St. Paul outside the walls and St. Mary Major which preserves paleo-Christian mosaics dating back to the 5th century. Free time for lunch, not included. Afternoon at leisure for individual visits.

## Day 4

### DEPARTURE

Breakfast at the hotel, check-out and optional transfer to the station or airport from your hotel.





# TRIP EXTENSION TO ROMAN CASTLES

Day 4

## FRASCATI

Breakfast, check-out and transfer to Frascati. Meet with the guide for a historical center of the city guided-tour. We will stroll through the streets of one of the most renowned municipalities of the Roman Castles, famous for the various Tuscolan villas, where, once, illustrious patrician families lived. The town is also known for the cathedral of St. Peter in neo-Renaissance baroque style and the church of Jesus "Gesù" built in the eighteenth century by the genius of Carlo Fontana. Roman Castles are famous for their good wine and delicious food. Visited the city center, we will move to a local winery surrounded by nature, vineyards and olive groves. In this area vines have been cultivated since Roman times, it is possible to visit ancient caves where wine has been aged for millennia. You will know more about the techniques of working the vine and the winemaking processes. Not only talks, It's time to taste the famous Frascati wine! Three locally produced wines, including the famous white wine Frascati Superiore DOCG. The better way to end a perfect morning, it's a delicious lunch, an appetizer and a first course of the Roman tradition. At the end of the visit, transfer to the 4\* hotel. Afternoon at leisure, overnight stay.

Day 5

## TWO-NIGHT EXTENSION

Breakfast at the hotel. Transfer to Castel Gandolfo, a delightful town overlooking Lake Albano, one of the most beautiful villages in Italy, known for the presence of the Papal Palace, the pope's summer residence. Guided tour of the city center. We will visit the ancient city center with the Papal Palace, the Pontifical Villas, and the beautiful gardens. A journey that recounts the history of the papacy from the seventeenth century to the Lateran Pacts, from the stay of John Paul II and Benedict XVI to the transformation into a museum by Pope Francis. At the end of the tour, we will continue the guided tour, to Ariccia. Here we can admire the buildings that overlook Piazza di Corte designed by Gian Lorenzo Bernini together with the Collegiate Church of Santa Maria Assunta, Palazzo Chigi (from the outside) and the famous Ariccia bridge. The majesty of the place and the natural beauty that surrounds it have made it a destination of the Grand Tour. Return to Frascati, afternoon at leisure.

Day 6

## DEPARTURE

Breakfast at the hotel, check-out and optional transfer to the station or airport from your hotel.

Price per person (flight ticket excluded) From April to October			
number of nights	double room	triple room	single room
3 nights	€ 440 / £ 374	€ 420 / £ 357	€ 580 / £ 493
4 nights	€ 590 / £ 501	€ 570 / £ 484	€ 730 / £ 620
5 nights	€ 770 / £ 655	€ 750 / £ 638	€ 910 / £ 774
<b>Reductions/Surcharges</b> Children 2 – 12 years old: -€48/-€62/-€89 /-£40/-£53/-£76 (with 2 paying adults)			
Transfer to the airport (each way): €40/£34 (2-3 pers.), €50/£43 (4-6 pers.)			
Transfer to Rome Termini Station (each way): €20/£17 (2-3 pers.), €30/£25.50 (4-6 pers.)			
Transfer Frascati – airport FCO (each way): €80/£68 (2-4 pers)			
Transfer Frascati – airport CIA (each way): €40/£53 (2-4 pers)			
Transfer Frascati - Termini Station (each way): €60/£51 (2-4 pers)			

### THE TRIP INCLUDES

4\* accommodation with breakfast, English speaking guide, Entrance fee and guided tour of the Colosseum and Imperial Forums archeological area (3hrs), Entrance fee and guided tour of the Vatican Museums (3hrs), Guided tour of historical center (3hrs), Guided tour of the major basilicas (3hrs), Medical insurance / Baggage.

#### ROMAN CASTLES EXTENSION:

Accommodation in 4 \*\*\*\* Hotel in Frascati (1/2 nights)  
Guided tour of Frascati and wine tour with wine tasting and typical lunch

#### 2 NIGHTS EXTENSION:

Excursion to Castel Gandolfo with entry to the Papal Palace and Ariccia

### THE TRIP DOESN'T INCLUDE

Flight to Rome, anything not indicated in the "price includes".







3 NIGHTS

CZECH REPUBLIC

ROMANCE  
AND MAGIC  
PRAGUE

EVERY WEEKEND

THREE NIGHTS TO DISCOVER THIS ROMANTIC AND FASCINATING CITY OF PRAGUE. STEP ACROSS THE FAMOUS CHARLES BRIDGE, DISCOVER THE ANCIENT QUARTER OF MALA STRANA AND ENJOY YOUR LUNCH ON BOARD OF A BOAT CRUISE ON THE VLTAVA RIVER.

Day 1

ARRIVAL

Departure from the chosen airport, arrival to Prague and private transfer to the Hotel. Accommodation in a central 4\* Hotel. Free time to explore the city.

**OPTIONAL:** medieval themed dinner with musical entertainment. Price: € 40/£ 36 per person.

Day 2

PRAGUE

Breakfast at the hotel, and English guided tour. Visit the Central Square; the Stare Mesto (Old Town) and the Nove Mesto (New Town); the famous Mala Strana district which leads to Prague Castle and St.Vitus Cathedral; have a tour of the castle, the Jewish Quarter Josef, and the Old Town Square to see the Astronomical Clock . Free time to explore the rest of the city.

**OPTIONAL:** excursion to the gothic-styled city of Kuthna Hora, a UNESCO world heritage site. Price: € 40/ £ 36 per person.

Day 3

PRAGUE

Breakfast at the hotel, English-speaking guided tour of the city and boat trip with on board buffet lunch. The second day in Prague will focus on the historical paths of the city to learn more about recent and ancient history of this great land: from the dissolution of the Austrian-Hungarian Empire to the communist period; the so-called Prague Spring -liberalization from the communist influence- and the anti-soviet symbol Jan Palach; the Velvet or Gentle Revolution of 1989. To immerge yourself in this rich history, the morning tour will include a visit to Wenceslas Square; walk on Na Prikope street until the Powder Tower and the Muincipal House; take a walk on Parizska street and have a break in the former Jewish Ghetto. We'll then

board the cruise and enjoy an on-board buffet lunch. Free time in the afternoon to explore the rest of the city.

Day 4

DEPARTURE

Breakfast at the Hotel and transfer to the airport.

TRAVELLERS' OPINION

"ÄWG 'llÄÖG vG rÄfÖrgG tÄthG Ä rÖmG ÖtHG ÄHÖÖG rÄvG ÄG dÄ wG tG hHÖgÄÖvG rÄDÄG rIG sÄ BrHdg ÄG fHÖG dÄG vÖÖrsÄ ÖdÄ G ÄtÖ ÖÖHÖgÄHG w,ÄHmplI Ä ÖÖfÖrgG ttG blG."

John and Margaret

Price per person (flight ticket excluded).			
number of nights	double room	triple room	single room
10.01 - 31.03	€ 262 / £ 238	€ 242 / £ 220	€ 352 / £ 320
01.04 - 31.10	€ 296 / £ 269	€ 275 / £ 250	€ 412 / £ 374
04.11 - 30.11	€ 262 / £ 238	€ 242 / £ 220	€ 352 / £ 320
Reductions/Surcharges			
Children 2 – 12 years old: -€ 70 / -£ 64 (with two paying adults)			

WEEKLY DEPARTURES FRI - MON/ SAT - TUE

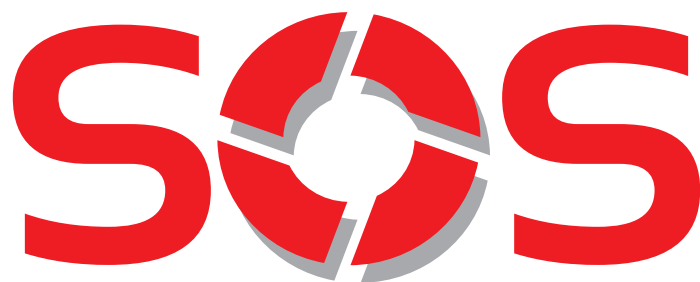
**THE TRIP INCLUDES**

Transfer to/from the airport, 3\* nights in a central 4\* hotel with breakfast (Hotel Sonata, Hotel Beseda, Hotel Downtown), English-speaking guide, tour Castle, Mala Strana and Historical Center, tour Jewish Quarter and boat trip with buffet lunch, medical and baggage insurance.

**THE TRIP DOESN'T INCLUDE**

Flight to Prague, everything missing from the upper list, tips and personal expenses.





**tailor made**

## TAILOR-MADE TRIPS **FOR YOUR GROUP**

IF YOU'RE AN AGENCY,  
AN ASSOCIATION,  
A PARRISH,

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FOR GROUPS  
OF 10 OR MORE

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# SUMMER TOUR THE BEST OF POLAND

HALF BOARD AND CENTRAL 4\* HOTEL

A COMPLETE ITINERARY TO DISCOVER THE MAIN POLISH ATTRACTIONS: KRAKOW, WROCLAW, WARSAW, THE BLACK MADONNA SANCTUARY, WIELICZKA SALT MINE, AND THE AUSCHWITZ CONCENTRATION CAMP.

Day 1

## ARRIVAL

Arrival to Krakow and private transfer to a central 4\* Hotel.

Day 2

## KRAKOW - WIELICZKA

Breakfast at the Hotel and guided tour of Krakow with an English-speaking guide. In this tour you'll be able to see all the main attractions of the city: the old town and the Jewish quarter; the Church of the Blessed Virgin Mary; climb up Wawel Hill and see the beautiful Cathedral. You'll enjoy a delicious traditional Polish lunch as well. In the afternoon you'll go on visiting the Wieliczka Salt Mine. As one of the oldest mines in the world, Wieliczka salt mine is a UNESCO world heritage site, and the most visited tourist attraction in Krakow. After seven centuries of exploitation, it has now been transformed into a mysterious and unique underground city. Back to the hotel and free time.

Day 3

## JEWISH KRAKOW - AUSCHWITZ

Breakfast at the hotel and English-speaking guided tour of the Jewish quarter Kazimierz and the former Jewish ghetto Podgorze. After having lunch at the restaurant, you'll transfer to the Auschwitz-Birkenau Concentration Camp. Our guide will take you on a historical path inside the Camp.



See where the Holocaust took place and learn more about some of the worst crimes in world history. You will start off with a documentary about the liberation of 1945, then explore the imprisonment blocks, gas rooms and crematory ovens. After a quick break you'll continue to Brzezinka for the hut prisons, watch towers, and the famous railway platform where Hebrews were selected upon arrival. Transfer to Krakow and free time.



Day 4

## CZESTOCHOWA - WROCLAW

Breakfast at the Hotel, check-out and transfer to Czestochowa to visit the Jasna Gora Sanctuary - Poland's spiritual center, the Black Madonna icon and the Pauline Museum. After a break for lunch at the restaurant, we'll continue our ride to Wroclaw. Check-in at a central 4\* Hotel, brief tour of the city and free time for dinner.

Day 5

## WROCLAW - WARSAW

Breakfast at the Hotel, check-out and English-speaking guided tour of Wroclaw to see its beautiful buildings and the fascinating Cathedral Island. Free time for lunch and transfer to the splendid Polish Capital. Check-in at a central 4\* hotel and dinner at the restaurant.



Day 6

WARSAW

Breakfast at the hotel and guided tour. Visit the old town, the modern city and the main attractions of the Polish capital. After having lunch at the restaurant, you'll spend the afternoon at the Lazienki Park. Back to the hotel and free time for dinner.

Day 7

DEPARTURE

Breakfast at the hotel and transfer to the airport.

TRIP EXTENSION TO GDANSK

Day 7

WARSAW - GDANSK

Breakfast at the hotel and check out. Transfer to Gdansk, accommodation in a central 4\* Hotel, brief guided tour of the city and free time for dinner.

**OPTIONAL:** English-speaking guided tour of the Malbork Castle -one of the most fascinating medieval castles in Poland- and the Teutonic Knights headquarters. Lunch at the restaurant and road to Gdansk.

Day 8

GDANSK

Breakfast at the Hotel and guided tour of the fascinating city centre. Lunch at the restaurant, and free time in the afternoon and for dinner.

Day 9

DEPARTURE

Breakfast at the Hotel and transfer to the airport.

TRAVELLERS' OPINION



"Wg rG 3OAG ppl 3OAG vG 3FVG dA thFsA xpG rHG OG G .3hG 3thG rA gOG sts3VG rG 3OvG lI 3 3d3VG A G 3OI G d3 vG rI 3G r3f3hG 3OOrA G s3 3OG 3 b3f3gA grOO p."

Daniel and Lucy

SPECIAL DEAL FOR 2022!

Price for group of 20 persons:	€ 590 / £ 536 per person
Price for group of 30 persons:	€ 560 / £ 510 per person

\*subject to seasonal changes

THE TRIP INCLUDES

Transport by private bus; accommodation in a central 4\* Hotel and half board service; guided tour and entrance tickets to the attractions.

THE TRIP DOESN'T INCLUDE

Flight to/from destination, everything missing from the upper section.





# PILGRIMAGE POLISH SAINTS

A PILGRIMAGE IN THE FOOTSTEPS OF CHRISTIAN TRADITION: KRAKOW'S CHURCHES; ST JOHN PAUL II PATHWAYS AND SIGNIFICANT PLACES; ST MAXIMILIAN KOLBE'S CONVENT; AND THE DEVINE MERCY SANCTUARY, WHERE ST. FAUSTINA KOWALSKA LIVED.

## Day 1

### ARRIVAL

Arrival to Krakow and transfer to a central 3\* Hotel. Welcome dinner and free time.

## Day 2

### KRAKOW AND LAGIEWNIKI

Breakfast and guided tour in English (during the day you'll attend the Holy Mass in English). Visit the historical center and the great Rynek Square, see the Fabric Market, the inside of St. Mary's Basilica, take a walk on Kanonicza Street to see the Pope's window, and visit the Fransiscan Church. You'll then have a tour of the Royal Castle and Sts. Stanislaus and Wenceslaus Cathedral on the Wawel Hill. Free time for lunch. Visit the Jewish Quarter Kazimierz and St. Faustina of Lagiewniki's Sanctuary. Back to the hotel, dinner and free time.

## Day 3

### WADOWICE, AUSCHWITZ AND CZESTOCHOWA

Breakfast, check-out and transfer to Wadowice, hometown of St. John Paul II. Visit the Papal Museum. Afternoon tour to Auschwitz Concentration Camp: explore the imprisonment blocks, gas rooms and crematory ovens. Transfer to Czestochowa and check-in at the hotel. You may take part in the evening call of Jasna Gora. Dinner and free time.

## Day 4

### CZESTOCHOWA AND WARSAW

Breakfast, check-out and guided tour of the Sanctuary, the Pauline Museum, and the Sacred Icon of the Black Madonna. Attend the Holy Mass and alone time for individual prayer. Transfer to Warsaw and hotel check-in. Dinner and free time.

## Day 5

### WARSAW AND NIEPOKALANOW

Breakfast and guided tour of the capital city. Morning tour: you'll visit the Old Town Market square, the New Town, the Barbican Castle, St John's Cathedral and the Royal Castle. Then follow the Royal Route until the Church of the St. Cross where the urn holding Frederic Chopin's heart is kept. Afternoon tour: transfer to Niepokalanow to visit St. Maximilian Kolbe's Convent, a priest who saved the life of a family man destined to the Auschwitz Concentration Camp in 1941. Back to Warsaw and free time.

## Day 6

### DEPARTURE

Breakfast, check-out and airport transfer for return flight.

AVAILABLE FOR GROUPS OF 20 OR MORE







# NATURAL TRAILS

# HISTORY

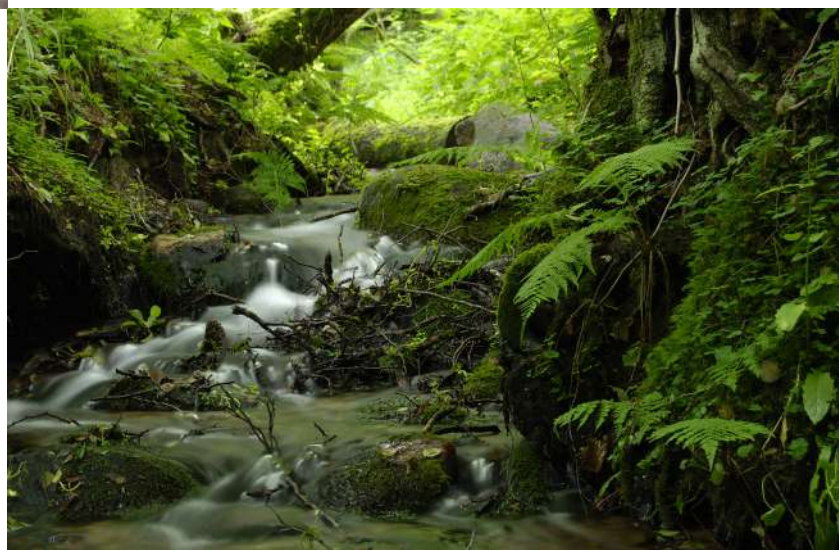
# AND

# NATURE

BOOK A TOUR WITH ACCOMMODATION IN A CLASSICAL BUILDING, HISTORICAL VILLA OR ROYAL CASTLE. OUR SELECTION INCLUDES 27 FACILITIES AND 15 HISTORICAL PATHWAYS THROUGHOUT POLAND, CREATED TOGETHER WITH LOCAL ASSOCIATIONS.

## WESTERN POLAND: VINEYARDS AND DRAWA NATIONAL PARK

Hike in the nature, have a food and wine tour, and rest in a historical building. Castles, UNESCO heritage sites, wonderful landscapes, wine tasting, and luxury SPA Hotels: unique attractions await.

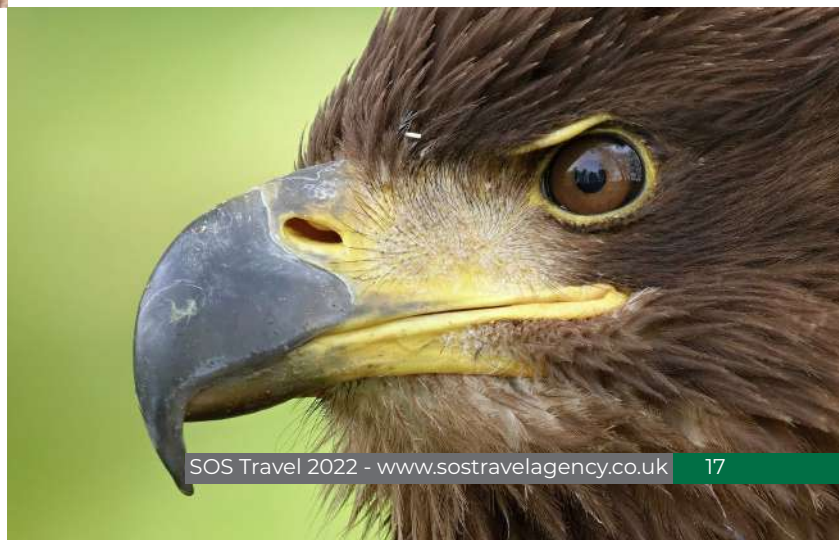


## BIALOWIEZA AND THE EUROPEAN BISON

A natural trail in a UNESCO Biosphere Reserve admiring the local fauna and the European Bison, in the largest European Virgin Forest.

## BIRDWATCHING IN ELBLAG AND MASURIA LAKES

Drift on the Elblag River and immerse yourself in that beautiful nature while observing an exceptional variety of birds, before visiting the Masuria region and the Great Lakes.





# THE CZECH REPUBLIC HISTORICAL BOHEMIAN TOUR

## Day 1

### ARRIVAL

Arrival to Prague, transfer to the hotel, and guided tour of the city (depending on arrival time). Welcome dinner and free time.

## Day 2

### PRAGUE

Breakfast and transfer to Prague's Castle. Visit the First Courtyard and St. Vitus Cathedral in the inside, an excellent example of French gothic architecture. Go on to the Castle's Steps that lead to the ancient Mala Strana district, Malonstranske Namesti square and St. Nicholas Church. We'll stop by Kampa Island, and then cross the famous Charles Bridge, after which you'll get to the Old Town square, the Astronomical Clock and the Tyn Cathedral. Back to the hotel and free time.

## Day 3

### PRAGUE AND KARLOVY VARY

Breakfast and transfer to Karlovy Vary. Morning tour: walk through the typical narrow lanes while admiring the many Baroque and Art Nuveau-styled buildings of the pedestrian street.

Afternoon tour: visit the Moser Glass Museum, where the finest Bohemian crystals come from. Back to Prague and free time.

## Day 4

### HLUBOKA AND CESKY KRUMLOV

Breakfast at the hotel, check-out and transfer to Cesky Krumlov. During the ride we'll stop by the gothic Hluboka Castle to see the Winter Garden and the Riding-hall which holds a typical southern bohemian gallery exhibition. Afternoon tour: arrival to Cesky Krumlov and guided tour of the medieval town, hidden gem of the Czech Republic. Admire the magnificent historical centre, the typical alleys, the refurbished buildings and the bridges over the Moldova River. Hotel check-in and free time.

## Day 5

### CESKY KRUMLOV AND PRAGUE

Breakfast, check-out and guided tour of the Cesky Krumlov Castle, the second biggest castle of the Czech Republic. Transfer to Prague, hotel check-in and free time.

## Day 6

### DEPARTURE

Breakfast, check-out and airport transfer.

AVAILABLE FOR GROUPS OF 20 OR MORE





# TERMS OF CONTRACT

## PREMISE

SOS Travel is a Travel Agency and Tour Operator specialized in Central European, Eastern European, and Russian destinations. It organizes trips for groups and for individual travellers, selling on the internet or through joint travel agencies. The contract is regulated by the touristic law of the Polish Republic and the European Union, including everything that follows. We've subscribed for an insolvency policy with AXA Poland (n. 00.818.411), which you may consult on our website [www.sostravelagency.co.uk](http://www.sostravelagency.co.uk). The client accepts all terms of the contract, especially part 1 (booking), 9 (cancellation from client), 11 (cancellation for majeure force), 12 (our responsibility), and declares to hold a valid passport at the time of the trip. This contract shall come into force on the date of the payment.

## 1) BOOKING

SOS Travel will not establish a contract with the customer until:

- SOS travel has received the advanced full payment of the journey by credit card, bank transfer, or other, upon joint agreement;
- SOS Travel has confirmed the reservation via specific email to the buyer and has associated a the number of travel reservation as reported in the following terms p.to 6.

## 2) TIMETABLE OF THE TRIP

The arrival time at the airport shall be consistent with the policies of the designated airline. Suggested arrival and departure time at the airport will be specified in the summary of the journey sent to the customer as required by p.to 7. Rooms and facilities will be available to the customer from 14.00 pm on arrival day, until 12.00 am on departure day.

## 3) CURRENCY

Prices are expressed in Euro, Pounds or US Dollar, as per catalogue, website or third-party contract sent to the client.

## 4) PAYMENTS

We only accept payments in Euro, Pounds or US Dollar through the following methods: Credit Card, Pay pal, or bank transfer (where applicable). All offers posted on the website that do not need a personalized estimate, must be entirely paid in advance. SOS Travel is committed to confirming your travel within 6 hours. Mustn't the trip be confirmed no cost will be charged and the financial transaction will be cancelled. Shall the payment not be received on the scheduled dates, the contract will terminate, and determine the cancellation of the journey with the application of the relative penalties.

## 5) BOOKING FOR INDIVIDUAL TRAVELS

By individual travels we mean all package trips available on the catalogue and on the automated booking system on [www.sostravelagency.co.uk](http://www.sostravelagency.co.uk), or on quotations, upon request. Especially, we include the offers which provide online booking and include airplane ticket, or only land services. Individual travel booking is available through choosing the designated trip, filling in all the requested information on the page and paying by credit card, Pay pal, bank transfer, or at the agency. Shall the personal information of the traveller be incorrect (name and last name of the passengers), SOS Travel declines all responsibility, however trying to solve the mistake in any means possible. Any penalty from the airline for incorrect information should be entirely covered by the passenger. Should the customer perform the booking through a joint travel agency, SOS Travel will send an account balance to confirm the booking stating the date of the performed payment and recapitulate the purchased services. This contract is considered valid for the final client. Shall the payment not be performed by the final client and/or the third-party travel agency, we confirm validity of p. to 1.

## 6) CONFIRMATION OF THE JOURNEY

After having performed the payment, the client will receive a confirmation e-mail relative to the booking. Within 6 hours from the first message (considering working hours) and not over 24 hours, the customer will be notified with a second confirmation e-mail. Mustn't the trip be confirmed the balance would immediately be restored on the customer's credit card or bank account used for the payment. SOS Travel shall not claim any payment; it may, however, contact the customer for alternative options.

## 7) TRAVEL DOCUMENTS

The delivery of the travel documents will be performed by SOS Travel after having sent the travel confirmation e-mail or by express mail (if applicable). If you purchase your flight through SOS Travel, it is necessary to send the Agency all the details of your Passport via email, fax or telephone.

## 8) TRANSFERABILITY

Should the customer be unable to utilize the designated services, he/she may request to transfer the reservation to another person who shall take over the same itinerary or touristic service. The new traveler must bear the costs for the ticket name change, and £30 for administrative costs, while also taking over the agreement with SOS travel in the same terms as the original booking. The request must be submitted to SOS Travel via email or fax. The change of travelers will be considered valid only after the customer has received a written confirmation by SOS travel. SOS travel will not be held responsible for any non-acceptance of name change by one or more suppliers. The renouncing traveler and the new traveler are both responsible for the payment of the balance amount and for any additional fees.

## 9) CANCELLATION BY THE CUSTOMER

From the moment you receive the confirmation of the trip (as per point 6 about confirmation of the journey), it is not possible to cancel it without undergoing the following penalties:

- Non-refundable airline ticket;
- Hotel cost refundable according to the conditions communicated to the customer in the confirmation phase;
- The cost of the activities is refundable in accordance with the conditions communicated to the customer in the confirmation phase;
- If SOS Travel doesn't communicate any cancellation policy or penalty, the full amount shall not be refundable.

## 10) CHANGE OR CANCELLATION FROM THE ORGANIZER

In case SOS Travel needs to significantly change one or more terms of the contract, it will immediately warn the customer by e-mail, indicating the type of change and the consequent price. In case:

- The price increase is of 8% (or more) compared to the previous one;
- The modified contract is considered to be unsatisfactory compared to the previous terms the customer will be entitled to terminate the contract and consequently receive a refund of the amount paid in advance, or to take advantage of an alternative service of equal or higher cost without additional charges; in addition, should the second package have a lower cost, the customer will be reimbursed of the difference. The customer must give communication of acceptance, change or withdraw no later than two business days from the moment he has been notified of the change. In default of express notice within such period, the proposal formulated by the organizer is considered accepted.

## 11) CANCELLATION OF THE TRIP – DUE TO FORTUITOUS EVENTS (MAJEURE FORCE)

In the unfortunate case in which the reservation must be canceled for reasons beyond our control and responsibility, we are sorry to announce we can't recognize any kind of refund or compensation. Such events may include episodes of war, threat of war, riot, civil war, terrorist activity, natural or nuclear disaster, government guidelines, adverse weather conditions and, more generally, all those events that are beyond our control despite our care and attention.

## 12) OUR RESPONSIBILITY

As organizer of the trip, the responsibility of SOS Travel towards the passenger and his/her affairs shall be governed by the laws and international treaty provisions governing the liability of travel agencies, ratifying the International Convention of Brussels of 23/04/1970 applicable from the moment of verification and validation of such responsibility. The responsibility of SOS Travel cannot, in any case, exceed the limits fixed by applicable laws and conventions.

- Damaged, loss, stolen objects owned by the guests (i.e. luggage) caused by negligence or poor performance of the suppliers, by SOS Travel or third-party. The responsibility of SOS Travel will not exceed the limits of international conventions related to the service during which the event occurred and, however, the extent of 30% of the value of the services confirmed for each traveler.
- SOS Travel will not be held responsible for damage of any nature when the negligence or bad handling of the contract are attributable to the traveller or to a third-party provider not involved with SOS Travel which is not predictable and insuperable; due to "fortuitous event" that neither SOS Travel or the provider of services, even when the event is handled with great care, predict and avoid.
- SOS Travel is not in any way responsible for the damage resulting in omission, by the traveler, recommendations or instructions received by SOS Travel or the service provider hired by this, in the case of services provided by third parties and not mentioned at the moment confirmation of booking due to autonomous initiatives traveler.
- Should the authority, institutions, the owner of the structure or SOS Travel personnel have reasons to believe that the traveller does not appear suitable to hold the accommodation, either because of inappropriate behaviour towards other customers or physical damage to the property, we are entitled to terminate the signed agreement on the accommodation. In addition, we will not be obliged to offer an alternative or to bear the costs that may occur, neither shall the customer be entitled to any form of remboursement.

-All services and equipment offered by us are subject to the standard terms and conditions of the service provider which are deemed incorporated in the contract between the customer and SOS Travel. The airline or the owner/responsible of the accommodation reserves the right to refuse the flight ticket/accommodation if the eligibility conditions on their contract are not satisfied. In particular: the rules of flying with Ryanair, Wizzair flight rules, flight rules used for the airlines and the travel sites reported in the company website.

In case of delay, skyjacking, or cancellation of the flight, the airline is to be held responsible for refund and indemnity. The client therefore accepts not to blame (morally and legally) SOS Travel should they not receive cooperation and refund by the airline (scheduled or low-cost) for majeure force, which is not to be blamed on the airline. SOS travel is not responsible for delays, skyjacking or cancellation of the flights to and from the destination which may mean the total or partial cancellation of the purchased package trip.

## 13) CLAIMS

Should the customer be unsatisfied with the provided service or facility, he/she must immediately contact the SOS Travel staff and report the reason of the complaint in order to find an appropriate solution to the problem. In the unforeseen case where the customer has already returned from the trip and wishes to express his/her dissatisfaction, he/she should write an e-mail stating the reason of the complaint within 10 days. If SOS Travel or the provider of the service have not been contacted about the dissatisfaction during the holiday, SOS travel will not accept any claims made after the indicated period. Should the customer leave the destination and/or the accommodation before the designated time and without permission by SOS Travel, he/she will lose all rights to a refund and any complaint would be ignored.

## 14) PRICES

The prices are based on costs and services applied at the time they are published on the website and catalogue. SOS Travel therefore retains the right to change the prices depending on the variations of the market -increasing or decreasing-. Should any changes in the price happen, the Agency will give instant communication to the customer.

## 15) VALID TRAVEL DOCUMENTS

It is the traveller's responsibility to hold valid documents to travel abroad. SOS Travel denies any liability for both criminal and moral reasons related to the lack of valid transport documents.

## 16) LAW AND JURISDICTION

This contract is governed by the Polish law and the exclusive jurisdiction is given to a Polish court. In case of dispute, it will be settled by the Court of Krakow. Your booking agreement with SOS Travel confirms your acceptance of all the clauses and terms of this contract. Otherwise, arising disputes may be solved through arbitration, upon joint agreement.

## 17) HOTEL CLASSIFICATION

Where possible, a classification of all accommodation types recognized by the competent local authorities will be listed and presented. Additionally, SOS Travel may present a quality judgment based on self-established criteria.

## 18) PERIOD OF VALIDITY

This agreement shall remain valid until it is published on the [www.sostravelagency.co.uk](http://www.sostravelagency.co.uk) website. Any changes will be made available on the company website.

## 19) ADMINISTRATIVE AUTHORIZATION

SOS Travel Spzoo is a corporation that responds to the Polish law, with authorized operations in the European Union for organizing trips and excursions. The legal headquarters are at Ul. Grabowskiego 13/4 31-126 Krakow (Poland), Tour Operator licence number Z/24/2012 emitted by Marszałka Województwa Małopolskiego; VAT number: PL6793081165. For European Tour programming please contact: SOS Travel Srl, travel agency and tour operator, 36/38 Vincenzo Renieri sreet, 00142 Roma (RM), licence by Scia Reg. Lazio GR355652; VAT number: IT14203921003 The privacy policy is available on [www.sostravelagency.co.uk/privacy-policy](http://www.sostravelagency.co.uk/privacy-policy).

## 20) INSURANCE: INSOLVENCY POLICY

In accordance with article 14 paragraph 4 of directive on touristic services of the Polish Republic established on 29 august 1997 (single text on the Official Journal of 2016, position 187 with subsequent modification to the text), as a licenced Tour Operator, SOS Travel Spzoo confirms to hold an insolvency policy stipulated by AXA Towarzystwo Ubezpieczeń i Reasekuracji S.A. Chłodna 51, 00-867 Warszawa. All documents and written certification of the insurance policy are available on [www.sostravelagency.co.uk](http://www.sostravelagency.co.uk).



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